



## HEALTH PROMOTER FREQUENTLY ASKED QUESTIONS

### MEMBER ELIGIBILITY

Please visit the [Member Frequently Asked Questions webpage](#) for information about member eligibility and more!

### HEALTH PROMOTER OPERATIONS

#### What learning and development is available?

You will not be alone in supporting organisations with Vic Kids Eat Well. By [registering to become a Vic Kids Eat Well Health Promoter](#), you will have access to a comprehensive range of resources, learning and development and support, including:

- Onboarding training
- Workshops and webinars to learn more about working through Vic Kids Eat Well
- Q&A sessions where you can ask the Vic Kids Eat Well team any questions
- Communities of Practice (CoPs) that enable you to connect with other Health Promoters and share learnings

#### Who can access the Vic Kids Eat Well database?

Only registered Vic Kids Eat Well Health Promoters will be given access to the Vic Kids Eat Well database and not participants themselves. Health Promoters are responsible for recording data and evidence on behalf of participants.

#### How will Health Promoters be notified when an organisation registers in their area?

Health Promoters will receive an email when they have been assigned to a new organisation in their area to support – the Vic Kids Eat Well management team will send an introductory email to the organisation and Health Promoter. More information about the organisation will also be available in your own database. The Health Promoter can then organise an introductory meeting with the organisation.

#### Can more than one Health Promoter be assigned to support an organisation?

Yes, more than one Health Promoter can be assigned including Health Promoters from different organisations. There is an option on the [member registration form](#) to indicate which Health Promoters are to be assigned. Please email [vickidseatwell@cancervic.org.au](mailto:vickidseatwell@cancervic.org.au) with any queries.

## ENGAGEMENT WITH ORGANISATIONS

### What engagement activities are recommended?

There will be a range of promotional activities by the Vic Kids Eat Well management team to generate interest and uptake in the movement. Health Promoters are also encouraged to do local community engagement in their areas – ideas are available via a resource and learning and development hub when registering.

### Does the Health Promoter provide ongoing support once an organisation has completed Vic Kids Eat Well?

Vic Kids Eat Well is designed to provide organisations with simple, achievable steps to get them started on their healthy eating journey. Once they have completed all applicable actions in Vic Kids Eat Well, an important aspect of the Vic Kids Eat Well process is the connection to the Achievement Program and/or Healthy Eating Advisory Service.

### Outside school hours care (OSHC) and sports clubs are a new setting for my organisation. How do I support these settings?

More information about supporting these organisations is available via a dedicated Health Promoter resource and learning and development hub, which Health Promoters can access upon registration.

## VIC KIDS EAT WELL SUPPORTERS

### What is Smile Squad and how does it support Vic Kids Eat Well?

Smile Squad is a Victorian Government program that will provide free dental care to all Victorian public primary and secondary school students. It's rolling out across Victoria now. You can access the roll out plan via the [Smile Squad website](#).

Schools participating in Smile Squad will be encouraged to join Vic Kids Eat Well as part of the whole-school approach to oral health promotion. All schools participating in Smile Squad receive a letter, which includes information on Vic Kids Eat Well and encourages schools to join. Vic Kids Eat Well is also highlighted in the Smile Squad toolkit, which is provided to all participating schools, encourages schools to join and highlights the link between Vic Kids Eat Well actions and oral health promotion.

### How is the Department of Education and Training (DET) supporting Vic Kids Eat Well?

DET is a valued partner of Vic Kids Eat Well and they have been promoting Vic Kids Eat Well via their channels, including newsletter, website and social media!

### Who else is a partner of Vic Kids Eat Well?

Check out our [partner webpage](#)!

